

## Fare rules & restrictions

Avianca (AV) FLAB5KKR YTO to MAD

### General notes

BASIC SEASON BUSINESS UNRESTRICTED FARES F  
Between AREA 2 and AREA 1 APPLIES FOR ROUND TRIP FARES

#### Category 3: Seasonal restrictions

FROM AREA 2 –

PERMITTED 22APR THROUGH 19JUN OR 11AUG THROUGH 08DEC OR  
24DEC THROUGH 18APR FOR EACH TRANSATLANTIC SECTOR.

TO AREA 2 –

PERMITTED 16JAN THROUGH 09APR OR 15APR THROUGH 14AUG OR  
16SEP THROUGH 01JAN FOR EACH TRANSATLANTIC SECTOR.

#### Category 4: Flight restrictions

IF THE FARE COMPONENT INCLUDES TRAVEL FROM/TO  
TRANSATLANTIC SECTORS IN AREA 1/AREA 2

THEN THAT TRAVEL MUST BE ON  
ONE OR MORE OF THE FOLLOWING  
ANY AV FLIGHT OPERATED BY AV.

AND

THE FARE COMPONENT MUST NOT BE ON  
ONE OR MORE OF THE FOLLOWING  
ANY AV FLIGHT OPERATED BY AM  
ANY AV FLIGHT OPERATED BY CM  
ANY LA FLIGHT OPERATED BY LA  
ANY EW FLIGHT OPERATED BY EW.

AND

THE FARE COMPONENT MUST NOT BE ON  
ONE OR MORE OF THE FOLLOWING  
ANY 3M FLIGHT OPERATED BY AV  
ANY AC FLIGHT OPERATED BY AV  
ANY AI FLIGHT OPERATED BY AV  
ANY BR FLIGHT OPERATED BY AV  
ANY CA FLIGHT OPERATED BY AV  
ANY CM FLIGHT OPERATED BY AV  
ANY EY FLIGHT OPERATED BY AV  
ANY IB FLIGHT OPERATED BY AV  
ANY LH FLIGHT OPERATED BY AV  
ANY NH FLIGHT OPERATED BY AV  
ANY OZ FLIGHT OPERATED BY AV  
ANY SQ FLIGHT OPERATED BY AV  
ANY TK FLIGHT OPERATED BY AV  
ANY UA FLIGHT OPERATED BY AV  
ANY IB FLIGHT OPERATED BY TA  
ANY LH FLIGHT OPERATED BY TA  
ANY AM FLIGHT OPERATED BY AM  
ANY BA FLIGHT OPERATED BY AY  
ANY BA FLIGHT OPERATED BY EZ  
ANY LH FLIGHT OPERATED BY VL

AV FLIGHTS 2244 THROUGH 2249  
AV FLIGHTS 2260 THROUGH 2265  
AC FLIGHTS 2400 THROUGH 6121  
AC FLIGHTS 6164 THROUGH 6455  
AC FLIGHTS 6494 THROUGH 6999  
AC FLIGHTS 9000 THROUGH 9999  
AD FLIGHTS 2000 THROUGH 2099  
AD FLIGHTS 6000 THROUGH 7999  
AD FLIGHTS 9400 THROUGH 9599  
AD FLIGHTS 9900 THROUGH 9999  
AI FLIGHTS 3000 THROUGH 9999  
AR FLIGHTS 0001 THROUGH 1099  
AR FLIGHTS 1950 THROUGH 1999  
AR FLIGHTS 7000 THROUGH 7999  
AZ FLIGHTS 2400 THROUGH 9999  
AF FLIGHTS 1900 THROUGH 5999  
AF FLIGHTS 6035 THROUGH 6099  
AF FLIGHTS 6170 THROUGH 6199  
AF FLIGHTS 6280 THROUGH 7299  
AF FLIGHTS 7760 THROUGH 9391  
AF FLIGHTS 9472 THROUGH 9999.

AND

THE FARE COMPONENT MUST NOT BE ON  
ONE OR MORE OF THE FOLLOWING

B6 FLIGHTS 5000 THROUGH 5999  
BA FLIGHTS 8770 THROUGH 9999  
BR FLIGHTS 2001 THROUGH 3999  
BT FLIGHTS 5000 THROUGH 7999  
CA FLIGHTS 1151 THROUGH 1200  
CA FLIGHTS 3201 THROUGH 3999  
CA FLIGHTS 4075 THROUGH 4098  
CA FLIGHTS 4600 THROUGH 5300  
CA FLIGHTS 5401 THROUGH 9000  
CM FLIGHTS 1000 THROUGH 3999  
CM FLIGHTS 5000 THROUGH 6999  
CM FLIGHTS 8000 THROUGH 9999  
CU FLIGHTS 0001 THROUGH 9999  
EK FLIGHTS 1000 THROUGH 2800  
EK FLIGHTS 2900 THROUGH 9999  
ET FLIGHTS 1 THROUGH 99  
ET FLIGHTS 1001 THROUGH 1899  
EY FLIGHTS 1000 THROUGH 1999  
EY FLIGHTS 2550 THROUGH 2599  
EY FLIGHTS 2800 THROUGH 4999  
EY FLIGHTS 5100 THROUGH 5399  
EY FLIGHTS 5500 THROUGH 7999  
EY FLIGHTS 8051 THROUGH 8899  
G3 FLIGHTS 3000 THROUGH 3999  
G3 FLIGHTS 5000 THROUGH 6599  
G3 FLIGHTS 6800 THROUGH 6999  
G3 FLIGHTS 8000 THROUGH 8999  
G3 FLIGHTS 9541 THROUGH 9999.

AND

THE FARE COMPONENT MUST NOT BE ON  
ONE OR MORE OF THE FOLLOWING

IB FLIGHTS 2600 THROUGH 4999  
IB FLIGHTS 6000 THROUGH 9999  
ANY IB FLIGHT OPERATED BY VY  
KE FLIGHTS 3000 THROUGH 3999  
KE FLIGHTS 5000 THROUGH 7999  
LH FLIGHTS 5000 THROUGH 9999  
KL FLIGHTS 001 THROUGH 399  
KL FLIGHTS 2460 THROUGH 9999  
LO FLIGHTS 4000 THROUGH 9999  
LY FLIGHTS 8000 THROUGH 8999  
LX FLIGHTS 3000 THROUGH 4999  
NH FLIGHTS 2210 THROUGH 3200  
NH FLIGHTS 3610 THROUGH 4840  
NH FLIGHTS 5001 THROUGH 9999  
OZ FLIGHTS 6100 THROUGH 7000  
OZ FLIGHTS 8011 THROUGH 8029  
OZ FLIGHTS 8100 THROUGH 8119  
OZ FLIGHTS 8130 THROUGH 8139  
OZ FLIGHTS 8170 THROUGH 8179  
OZ FLIGHTS 8183 THROUGH 8187  
OZ FLIGHTS 8200 THROUGH 8230  
OZ FLIGHTS 8800 THROUGH 8899  
OZ FLIGHTS 9101 THROUGH 9999  
QR FLIGHTS 2000 THROUGH 2999  
QR FLIGHTS 3300 THROUGH 9999  
SN FLIGHTS 4000 THROUGH 9999  
SQ FLIGHTS 1000 THROUGH 9999  
TK FLIGHTS 4400 THROUGH 4899  
TK FLIGHTS 8000 THROUGH 9659  
TP FLIGHTS 4000 THROUGH 9999  
UA FLIGHTS 2941 THROUGH 3149  
UA FLIGHTS 5015 THROUGH 5210  
UA FLIGHTS 6380 THROUGH 6651  
UA FLIGHTS 6727 THROUGH 9999  
UX FLIGHTS 2000 THROUGH 3999  
VB FLIGHTS 0001 THROUGH 0099  
VB FLIGHTS 0900 THROUGH 0999  
VB FLIGHTS 9700 THROUGH 9989.

Category 5: Advanced reservation/ticketing restrictions

IF THE FARE COMPONENT INCLUDES TRAVEL WITHIN AREA 2 ON  
ONE OR MORE OF THE FOLLOWING

ANY IB FLIGHT

RESERVATIONS FOR ALL SECTORS ARE REQUIRED AT LEAST 28  
DAYS BEFORE DEPARTURE OF EACH TRIP.

TICKETING MUST BE COMPLETED WITHIN 24 HOURS AFTER  
RESERVATIONS ARE MADE OR AT LEAST 28 DAYS BEFORE  
DEPARTURE WHICHEVER IS EARLIER.

OTHERWISE

RESERVATIONS FOR EACH SECTOR ON THE FARE COMPONENT ARE REQUIRED AT LEAST 28 DAYS BEFORE DEPARTURE OF EACH TRIP ON THE FARE COMPONENT.  
TICKETING FOR DEPARTURE OF EACH TRIP MUST BE COMPLETED WITHIN 72 HOURS AFTER RESERVATIONS ARE MADE OR AT LEAST 28 DAYS BEFORE DEPARTURE FROM FARE COMPONENT ORIGIN WHICHEVER IS EARLIER.

#### Category 6: Minimum stay requirements

TRAVEL FROM LAST STOPOVER MUST COMMENCE NO EARLIER THAN 7 DAYS AFTER DEPARTURE OF THE FIRST INTERNATIONAL SECTOR.

#### Category 7: Maximum stay requirements

TRAVEL FROM LAST SECTOR MUST COMMENCE NO LATER THAN MIDNIGHT 365 DAYS AFTER DEPARTURE FROM FARE ORIGIN.

#### Category 8: Stopover restrictions

ORIGINATING AREA 1 –  
2 STOPOVERS PERMITTED ON THE PRICING UNIT  
LIMITED TO 1 FREE AND 1 AT USD 80.00.  
NO STOPOVER OCCURS IF PASSENGER TAKES NEXT AVAILABLE FLIGHT WITHIN 24 HOURS.

#### Category 9: Transfer restrictions

UNLIMITED TRANSFERS PERMITTED ON THE PRICING UNIT  
FARE BREAK AND EMBEDDED SURFACE SECTORS NOT PERMITTED ON THE FARE COMPONENT.

#### Category 10: Combinability

APPLICABLE ADD-ON CONSTRUCTION IS ADDRESSED IN MISCELLANEOUS PROVISIONS – CATEGORY 23.  
END-ON-END  
END-ON-END COMBINATIONS PERMITTED. VALIDATE ALL FARE COMPONENTS. SIDE TRIPS NOT PERMITTED.  
PROVIDED –  
COMBINATIONS ARE WITH ANY -B5 TYPE FARES FOR CARRIER AV/TA.  
OPEN JAWS/ROUND TRIPS/CIRCLE TRIPS  
FARES MAY BE COMBINED ON A HALF ROUND TRIP BASIS  
-TO FORM SINGLE OR DOUBLE OPEN JAWS/ROUND TRIPS/CIRCLE TRIPS.  
PROVIDED –  
COMBINATIONS ARE WITH ANY FARE FOR CARRIER AV/TA IN ANY RULE AND TARIFF.

#### Category 12: Surcharges

THE PROVISIONS BELOW APPLY ONLY AS FOLLOWS –  
SALE IS RESTRICTED TO SPECIFIC AGENTS.  
TICKETS MAY ONLY BE SOLD IN COLOMBIA.  
OR – SALE IS RESTRICTED TO SPECIFIC AGENTS.  
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OR – SALE IS RESTRICTED TO SPECIFIC AGENTS.

THERE IS NO CHARGE FOR TRAVEL PER FARE COMPONENT.  
THE PROVISIONS BELOW APPLY ONLY AS FOLLOWS -  
SALE IS RESTRICTED TO SPECIFIC AGENTS.

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OR – SALE IS RESTRICTED TO SPECIFIC AGENTS.  
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OR – SALE IS RESTRICTED TO SPECIFIC AGENTS.

THERE IS NO CHARGE FOR TRAVEL PER FARE COMPONENT.  
IF INFANT UNDER 02 WITHOUT A SEAT.

THERE IS NO CHARGE FOR TRAVEL.  
THE PROVISIONS BELOW APPLY ONLY AS FOLLOWS –  
TICKETS MAY ONLY BE SOLD IN COLOMBIA.

A SURCHARGE OF USD 8.00 PER COUPON WILL BE ADDED TO THE  
APPLICABLE FARE FOR TRAVEL.

THE PROVISIONS BELOW APPLY ONLY AS FOLLOWS –  
TICKETS MAY NOT BE SOLD IN COLOMBIA.

TICKETS MAY ONLY BE SOLD IN AREA 1/AREA 2/AREA 3.

A SURCHARGE OF USD 10.00 PER COUPON WILL BE ADDED TO THE  
APPLICABLE FARE FOR TRAVEL.

#### Category 12: Surcharges

IF INFANT UNDER 02 WITHOUT A SEAT.  
OR – INCLUSIVE TOUR INFANT WITHOUT A SEAT UNDER 02.  
THERE IS NO CHARGE FOR TRAVEL.

ORIGINATING CANADA –

A FUEL SURCHARGE OF CAD 225.00 PER FARE COMPONENT WILL  
BE ADDED TO THE APPLICABLE FARE FOR TRANSATLANTIC  
SECTORS.

NOTE –

THE FUEL SURCHARGE APPLIES IN ADDITION TO ALL  
OTHER CHARGES AND IS NOT SUBJECT TO ANY DISCOUNT.  
WHEN A FUEL SURCHARGE IS COLLECTED IT MUST BE  
DENOTED AS A -Q- CHARGE ON EACH TICKET ACCORDINGLY

#### Category 15: Sales restrictions

TICKETS MAY NOT BE SOLD IN VENEZUELA.  
TICKETS MAY ONLY BE SOLD IN AREA 1/AREA 2/AREA 3.

NOTE –

A USD 900.00 PENALTY APPLIES IF SOLD IN  
VENEZUELA.

#### Category 16: Penalties

CANCELLATIONS

BEFORE DEPARTURE

CANCELLATIONS PERMITTED.

AFTER DEPARTURE

CANCELLATIONS PERMITTED.

NOTE –

AFTER TIME OF SCHEDULED DEPARTURE–  
RESIDUAL VALUES FOR THESE FARES WILL NOT BE  
REFUNDED BUT THE TICKET WILL REMAIN IN OPEN  
STATUS FOR 1 YEAR FROM THE DATE OF ISSUANCE  
AND MUST BE USED BY THE ORIGINAL PASSENGER.

CHANGES

ANY TIME

CHANGES PERMITTED.

NOTE -

-TICKETS MUST BE REISSUED WHEN ANY VOLUNTARY  
CHANGE IS MADE.

#### Category 17: HIP exceptions

THE HIGHER INTERMEDIATE POINT RULE DOES NOT APPLY FOR  
STOPOVERS.

AND - THE HIGHER INTERMEDIATE POINT RULE DOES NOT APPLY  
FOR CONNECTIONS.

#### Category 18: Endorsements

THE ORIGINAL TICKET MUST BE ANNOTATED - REFUNDS AND  
CHANGES - AND - PERMITTED/ - AND - FARE DIF MAY APPLY - IN  
THE ENDORSEMENT BOX.

#### Category 19: Discounts

ACCOMPANIED CHILD 2-11 - CHARGE 100 PERCENT OF THE FARE.

TICKET DESIGNATOR - CH AND PERCENT OF DISCOUNT

OR - INFANT UNDER 2 WITH A SEAT - CHARGE 100 PERCENT OF  
THE FARE.

TICKET DESIGNATOR - IN AND PERCENT OF DISCOUNT

OR - 1ST INFANT UNDER 2 WITHOUT A SEAT - CHARGE 10 PERCENT  
OF THE FARE.

TICKET DESIGNATOR - IN AND PERCENT OF DISCOUNT.

NOTE -

AN INFANT UNDER TWO YEARS WHO MAY TURN 2 YEARS  
OF AGE BEFORE THE END OF THE TRIP MUST PAY A  
CHILD FARE FOR THE ENTIRE JOURNEY.

#### Category 31: Voluntary changes

IN THE EVENT OF CHANGES TO TICKETED FLIGHTS

BEFORE DEPARTURE OF JOURNEY - APPLIES WITHIN TKT VALIDITY  
CERTAIN DOMESTIC REISSUE PROVISIONS MAY BE OVERRIDDEN BY  
THOSE OF AV/LR/TA INTERNATIONAL FARES

NO CHARGE FOR REISSUE OR HIGHEST FEE OF ALL CHANGED  
FARE COMPONENTS - CATEGORY 19 DISCOUNTS APPLY AND  
REPRICE USING CURRENTLY TKTD FARE

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. NO CHANGE TO FARE BREAKS
2. WHEN NO INTL COUPONS REMAIN - ALL NEW TRAVEL MUST  
BE DOMESTIC
3. CHANGE IS BEFORE ORIGINAL SCHEDULED FLIGHT
4. AV/LR/TA FARE TYPE XEX/ER/BR/BU ARE USED
5. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS  
TKT
6. ALL RULE AND BOOKING CODE PROVISIONS ARE MET
7. ADV RES IS MEASURED FROM ORIGINAL TKT DATE TO  
DEPARTURE OF PRICING UNIT

OR -

REPRICE USING FARES IN EFFECT TODAY

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. WHEN NO INTL COUPONS REMAIN - ALL NEW TRAVEL MUST  
BE DOMESTIC

2. CHANGE IS BEFORE ORIGINAL SCHEDULED FLIGHT
3. AV/LR/TA FARE TYPE XEX/ER/BR/BU ARE USED
4. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS TKT
5. ADV RES IS MEASURED FROM REISSUE DATE TO DEPARTURE OF PRICING UNIT

WHEN CHANGE RESULTS IN LOWER FARE REFUND RESIDUAL THEN  
ADD-COLLECT – REFUND VIA EMD

ENDORSEMENT BOX- HIGHER NON-REF AMT AND NEW ENDORSEMENTS.

OR –

BEFORE DEPARTURE OF JOURNEY – APPLIES WITHIN TKT VALIDITY  
CHANGES NOT PERMITTED/REFUND TKT-ANY REMAINING AMT WILL  
APPLY TO NEW TKT

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. NO CHANGE TO
2. CHANGE IS AFTER ORIGINAL SCHEDULED FLIGHT.

OR –

AFTER DEPARTURE OF JOURNEY – APPLIES WITHIN TKT VALIDITY  
CERTAIN DOMESTIC REISSUE PROVISIONS MAY BE OVERRIDDEN BY  
THOSE OF AV/LR/TA INTERNATIONAL FARES

NO CHARGE OR HIGHEST FEE OF ALL CHANGED FARE

COMPONENTS- CATEGORY 19 DISCOUNTS APPLY AND

REPRICE USING CURRENTLY TKTD FARE

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. NO CHANGE TO FARE BREAKS
2. WHEN NO INTL COUPONS REMAIN – ALL NEW TRAVEL MUST  
BE DOMESTIC
3. FULLY FLOWN FARE NOT REPRICED TO FURTHER POINT
4. CHANGE IS BEFORE ORIGINAL SCHEDULED FLIGHT
5. AV/LR/TA FARE TYPE XEX/ER/BR/BU ARE USED
6. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS  
TKT
7. ALL RULE AND BOOKING CODE PROVISIONS ARE MET
8. ADV RES IS MEASURED FROM ORIGINAL TKT DATE TO  
DEPARTURE OF PRICING UNIT

OR –

REPRICE USING FARES IN EFFECT WHEN TKT WAS ISSUED

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. WHEN NO INTL COUPONS REMAIN – ALL NEW TRAVEL MUST  
BE DOMESTIC
2. FULLY FLOWN FARE NOT REPRICED TO FURTHER POINT
3. CHANGE IS BEFORE ORIGINAL SCHEDULED FLIGHT
4. AV FARE TYPE XEX/ER/BR/BU ARE USED
5. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS  
TKT
6. ALL RULE AND BOOKING CODE PROVISIONS ARE MET
7. ADV RES IS MEASURED FROM ORIGINAL TKT DATE TO  
DEPARTURE OF PRICING UNIT

OR –

REPRICE

A. FULLY FLOWN FARE COMPONENTS USE CURRENTLY TKTD FARE

B. ALL OTHERS USE FARES IN EFFECT TODAY

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. NO CHANGE TO FARE BREAKS OF FULLY FLOWN FARE COMPONENTS
2. WHEN NO INTL COUPONS REMAIN - ALL NEW TRAVEL MUST BE DOMESTIC
3. FULLY FLOWN FARE NOT REPRICED TO FURTHER POINT
4. CHANGE IS BEFORE ORIGINAL SCHEDULED FLIGHT
5. AV/LR/TA FARE TYPE XEX/ER/BR/BU ARE USED
6. NEW TKT HAS EQUAL OR HIGHER VALUE THAN PREVIOUS TKT

7. ALL RULE AND BOOKING CODE PROVISIONS ARE MET

8. ADV RES IS MEASURED FROM NEW TKT ISSUE DATE IF CURRENT FARES/FROM PREVIOUS TKT ISSUE DATE IF

HISTORICAL FARES TO DEPARTURE OF PRICING UNIT

WHEN CHANGE RESULTS IN LOWER FARE REFUND RESIDUAL THEN ADD-COLLECT - REFUND VIA EMD

ENDORSEMENT BOX- HIGHER NON-REF AMT AND NEW ENDORSEMENTS.  
OR -

AFTER DEPARTURE OF JOURNEY - APPLIES WITHIN TKT VALIDITY CHANGES NOT PERMITTED/REFUND TKT-ANY REMAINING AMT WILL APPLY TO NEW TKT

PROVIDED ALL OF THE FOLLOWING CONDITIONS ARE MET-

1. NO CHANGE TO
2. CHANGE IS AFTER ORIGINAL SCHEDULED FLIGHT.

### Category 33: Voluntary cancellations

REFUND MUST BE REQUESTED BEFORE DEPARTURE OF FARE COMPONENT. REFUND REQUEST REQUIRED BEFORE ORIGINALLY SCHEDULED FLIGHT OF FIRST UNUSED TICKET COUPON.

NO CHARGE. IF ALL PENALTIES IN PRICING UNIT ARE PER FARE COMPONENT COLLECT EACH. IF MIX OF PER FARE COMPONENT AND PER PRICING UNIT CALCULATE EACH AS SPECIFIED AND COLLECT HIGHEST. DISCOUNT APPLIES TO CHILD/INFANT.

REFUND REQUEST MUST BE LESS THAN ONE YEAR AFTER TRAVEL COMMENCEMENT DATE IF PARTIALLY USED OR ONE YEAR AFTER TICKET ISSUANCE IF TICKET UNUSED. FORM OF REFUND - ORIGINAL FORM OF PAYMENT. VALIDATING CARRIER AND AV/LR/TA MAY REFUND TICKET.

### Category 50: Application

BUSINESS FARES BETWEEN AREA 1 AND AREA 2  
APPLICATION

AREA

THESE FARES APPLY  
BETWEEN AREA 1 AND AREA 2.

CLASS OF SERVICE

THESE FARES APPLY FOR BUSINESS CLASS SERVICE.

TYPES OF TRANSPORTATION

THIS RULE GOVERNS ROUND-TRIP FARES.

FARES GOVERNED BY THIS RULE CAN BE USED TO CREATE  
ROUND-TRIP/CIRCLE-TRIP/OPEN-JAW JOURNEYS.

CAPACITY LIMITATIONS

THE CARRIER SHALL LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY ONE FLIGHT AT FARES GOVERNED BY THIS RULE AND SUCH FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS. THE NUMBER OF SEATS WHICH THE CARRIER SHALL MAKE AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY THE CARRIERS BEST JUDGMENT